



## Viewings - Homeowner advice Covid-19

**Our Aim is to ensure a safe viewing meeting Government Guidelines for our Homeowners/Interested Parties(Buyers) and our Agency Team.**

Estate agents are open for business from 13/05/20.

If you have been showing symptoms or you have been asked to self-isolate please advise us accordingly.

Viewings will only be undertaken by strict appointment and will always be accompanied by a member of our team. We have requested at least 24 Hours notice from interested parties

We have requested that any interested party reads the details including measurements, looks at the floor plan and photos, drives-by the location and asks us any questions that may be conditional to their progress (e.g views, level plot, size of garden etc.). This will hopefully ensure they only request a physical inspect of properties which they have a strong interest in.

We will meet your potential buyer at the property and seek to maintain a minimum of 2 meters distance. All parties present will wear face covering in line with [government guidance](#). We will control the viewing from start to finish.

All parties viewing a property will hand sanitise immediately after entering the property.

Only two adults will be allowed to view. They will be of the same household. No children are allowed.

They will asked NOT TO TOUCH anything in the property. The viewing will last around 15 minutes.

We will only request a maximum of one viewing per day (The only exception if they are back to back times e.g. 1pm and 1.20pm and you are happy). This will ensure you are not overwhelmed and you feel in control.

### TO PREPARE FOR ANY VIEWING

Please ensure all your doors are open and any handles have been previously wiped down (including the front and rear doors).

Vacate your property.

### POST VIEWING

We will text you to advise the viewing has finished.

Please wipe down the door handles to front and rear doors. We will also have done the same with bacterial wipes.

We will provide viewing feedback as normal.

Guides available on all subjects below.

Why choose us to sell your home? ✓

Methods of sale ✓

What is an EPC? ✓

Preparing Your Home for market ✓

Preparing legal documentation ✓

I'm on the market – what happens now? ✓

Selling in a difficult market ✓

Types of survey ✓

I have a buyer – what happens now? ✓

What is a chain? How does it affect me? ✓

I'm not happy with my survey ✓

The legal process for sale ✓

The legal process for Purchase ✓

Exchange of Contracts ✓

Moving Day ✓